Bone Marrow Cancer Trust Website Terms and Conditions

These terms and conditions apply to the use of this website www.bmct.org.nz.

Disclaimer

Bone Marrow Cancer Trust (BMCT) makes every effort to ensure that the information on this site is accurate and current. Whilst exercising this care, BMCT does not accept liability for any losses or damage arising directly or indirectly from reliance on the content of this site.

References and links to other organisations or their websites are intended for the convenience of users, and do not constitute an endorsement of any websites, organisations, or individuals outside BMCT. Nor does BMCT implicitly endorse individuals or organisations that link to this website from their own sites.

Every effort is made to keep the website up and running smoothly. However, BMCT takes no responsibility for, and will not be liable for, the website being temporarily unavailable due to technical issues beyond our control.

Privacy

Any personal data you transmit to the site by electronic mail or otherwise, will be used by BMCT in accordance with our privacy policy. View the privacy policy <u>here.</u>

Making a donation

BMCT collects and uses personal information from donors including: names, addresses, telephone numbers, email addresses and donation dates/amounts.

We use this information to:

- provide and distribute receipts
- send out donor acknowledgement letters and thank donors for their donations
- keep supporters informed about upcoming fundraising initiatives and other activities of the Bone Marrow Cancer Trust, Bone Marrow Cancer Research Trust and Ranui House.
- communicate to our supporters through direct mails, email and newsletters.

Receipting

- Receipts for online one-off donations are provided via email or letter, once the payment has been processed.
- Regular giving donation receipts will be issued at the end of each financial year.

Refund and Cancellation Policy

All transactions are processed in New Zealand Dollars (NZD).

- One-off donations cannot be refunded.
- If you wish to cancel a regular donation you must contact us and provide us with 10 working days' notice.
- Any refunds will be at the discretion of BMCT. If you have made a donation you need to withdraw or dispute please contact us at accounts@bmct.org.nz.

Use of Text and Images

BMCT reserves all copyrights on material within its web pages. If you would like to publish information or imagery that you find on our website or wish to use the BMCT logo please contact the marketing and communications team on hello@bmct.org.nz.

Contact us

If you have any questions about these terms and conditions or our website please contact us at hello@bmct.org.nz.

We reserve the right to amend information on the website and within the privacy policy at any time. By continuing to use this website after any changes have been made, you acknowledge that you will continue to be bound by these terms.

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